

STUDENT CODE OF CONDUCT

PURPOSE

The purpose of this Student Code of Conduct is to outline expectations of students during their studies, their responsibilities, as well as what they can expect from Mega Truck Training, their rights.

STUDENT RESPONSIBILITIES

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POLICIES AND	Students are expected to:
PROCEDURES	inform themselves of, and follow Mega Truck Training's policies as documented in the Student Handbook
	respond to Mega Truck Training's communications promptly
	advise Mega Truck Training within 7 days of any change of contact details including current residential address, mobile number, email address and who to contact in the event of an emergency.
LEARNING AND	Students are expected to:
ASSESSMENT	attend scheduled classes
	actively participate in learning
	complete all homework given
	complete and submit all assessments on time
	refrain from plagiarism, cheating and collusion
	pay all fees due
	ask for support if needed.
CLASSROOM	Students are expected to:
CONDUCT	arrive on time for their class
	be prepared for class
	dress appropriately
	only use handheld devices in class when they are relevant to the activity
	communicate in English.



RESPECT AND ETHICS

Students are expected to:

- respect others' values and beliefs
- interact with others in a collaborative, professional manner
- use Mega Truck Training's resources for the purpose for which they are intended
- refrain from harassment and discrimination of any kind
- resolve any conflicts calmly
- respect Mega Truck Training and other people's property.

STUDENT RIGHTS

POLICIES AND	Students can expect to:
PROCEDURES	be informed of Mega Truck Training's policies and associated procedures
	receive regular and relevant communications
	learn in a safe environment
	have their personal details kept confidential and secure
	access the information that Mega Truck Training holds about them
	have the opportunity to provide feedback on services received.
LEARNING AND	Students can expect to:
ASSESSMENT	be provided with high quality training, assessment and support services
	receive the support they need
	have their assessments marked and returned within 10 working days of submission
	receive feedback on assessments where the result is not satisfactory.
CLASSROOM	Students can expect their trainer and assessor to:
CONDUCT	be on time for classes
	be prepared for class
	be knowledgeable and engaging
	dress appropriately
	only use handheld devices in class when they are relevant to the activity
	communicate in English.



RESPECT AND ETHICS

Students can expect:

- to have their values and beliefs respected
- to be treated fairly and equitably by staff and students
- to interact with others in a collaborative, professional manner
- respect for themselves and their property.